



African Export-Import Bank  
Banque Africaine D'Import-Export  
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18<sup>th</sup> March 2020

**Dear Afreximbank Clients, Customers and Shareholders,**

The COVID-19 pandemic has emerged as one of the biggest global challenges in recent times and is forcing nations, markets, corporations and individuals to take unprecedented actions to ensure public safety and business continuity. Africa has largely been spared the brunt of the outbreak, but the continent remains in danger as the situation can change quickly. I wanted to share with you what Afreximbank is doing to address this challenge.

To ensure business continuity, we are taking all necessary steps to make sure that our services to clients and member states are not interrupted. Our robust IT infrastructure is enabling us to continue to provide seamless delivery of services, supported by the information security and cybersecurity defences we have in place.

The safety and wellbeing of our staff is our priority. We are, therefore, following the guidelines from the World Health Organisation and our host governments very diligently to ensure that staff members deploy the right processes and procedures to protect themselves and their families.

To further protect staff and clients, we have instituted a ban on travels and on visitors to the Bank. Meetings are now held virtually using various electronic platforms. Staff have also been advised to ensure social distancing and to implement strict hygiene regimes.



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We are continuing to monitor this evolving situation closely. We remain in close contact with the relevant authorities for the latest guidance while taking every possible measure to ensure staff and client safety and wellbeing.

Please feel free to contact us if you have any questions about our operations.

We thank you for your continued loyalty.

Sincerely,

A handwritten signature in blue ink, appearing to read "B. Oramah", positioned above the printed name.

**Prof. Benedict Oramah**  
**President and**  
**Chairman of the Board of Directors**